



COLLINSON

PCR COVID-19 Travel Test



IMPORTANT: Please read these instructions carefully before you take your test.

This kit contains a PCR COVID-19 Travel Test

This user guide takes you through the testing process and what you'll need to do to get your results.

There is a separate instruction leaflet in the kit to tell you how to register and take your travel test.

If you have any questions, get in touch with the Collinson support team at:

consumersupport.collinsonassistance.com

STEP 1

When to take your test



Pre-Departure

If this PCR test is to take before you leave the UK, check the destination's test entry requirements before you travel.

Day 2

If this PCR test is to take after you arrive in the UK, you must take your test on or before day 2 after your arrival. .

STEP 2

Before you take your test



Do not eat, drink or smoke for at least 30 minutes before the test.

The test should take approximately 10 minutes to read the instructions, set up and conduct the test and a further 5 minutes to package up your sample to send to the lab.

STEP 3

Sending your test back



Once you've taken the test, you need to send your sample immediately to the lab.

For **Pre-Departure**, your sample will be collected by DPD from the address your kit was delivered to. Once you register your kit (step 2), you will receive a notification confirming when your sample will be collected.

For **Day 2**, you must send your sample by Royal Mail from a Parcel Postbox, Priority Postbox, Post Office counter or a Post Office Customer Service Point (CSP). To find your nearest one, visit royalmail.com/services-near-you

STEP 4

Getting your results



A notification will be sent to you once we've received your sample.

We will then process your sample and send your results to your email address.

Collinson will then notify the relevant national health authority with your results.

A negative result means that it is likely that you're not infected with COVID-19 and unlikely to infect anyone.

A positive result means that you're infected with COVID-19 and are at risk of infecting others too. Therefore you must self-isolate and follow the latest government and NHS guidelines on self-isolation.

If your result is inconclusive or spoiled or if you have any questions, get in touch with the Collinson support team at:

consumersupport.collinsonassistance.com

For an online version of this leaflet to bookmark for later, scan the QR code:



Or visit

www.collinsongroup.com/pcrguide

Contact us



www.collinsongroup.com/covid-19-testing



consumersupport.collinsonassistance.com



COLLINSON

All content correct at time of publication October 2021