



COLLINSON

Antigen COVID-19 Travel Test



IMPORTANT: Please read these instructions carefully before you take your tests.

This kit contains an Antigen COVID-19 travel test.

This user guide takes you through the testing process and what you'll need to do to get your results.

There is a separate instruction leaflet in the box to tell you how to take your Antigen travel test.

If you have any questions, get in touch with the Collinson support team at **consumersupport.collinsonassistance.com**

When to take your test

Pre-Departure

If this Antigen test is to take before you leave the UK, check the destination's test entry requirements before you travel.

Follow steps 2 to 8.

Pre-Return

If this Antigen test is to take before you arrive in the UK, you must take your test within 3 days before you travel.

Follow steps 1 to 8.

Day 2

If this Antigen test is to take after you arrive in the UK, you must take your test on or before day 2 after your arrival.

Follow steps 2 to 8.

STEP 1



Before you fly

Due to restrictions on liquids carried in hand luggage, we'd recommend you place your testing solution into a clear security bag or in hold luggage that you check-in.

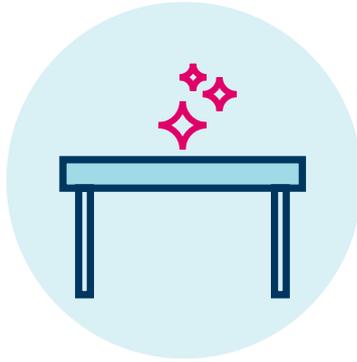
STEP 2



Before you test

Do not eat, drink or smoke for at least 30 minutes before the test. It should take around 10 minutes to read the instructions and 5 minutes to do the test. You will then have up to 30 minutes to upload the results.

STEP 3



Preparing for the test

Before you take the test or before your supervised video appointment, you'll need to find a suitable comfortable area that is clean and dry in order to carry out the test.



You also need:

- The test kit
- Camera or smartphone to take your results photo
- Something to act as a stopwatch (mobile phone or watch)
- Pen or pencil
- Wi-Fi or data connection
- Your passport for ID
- For supervised video appointments only – The email with your video booking appointment details

STEP 4



Doing the test

Once you've collected the items required in step 3 proceed to open your test kit. Follow the in-box instructions carefully.

For supervised video appointments only, follow the instructions on your video booking appointment email. Log on to the portal and then your medical practitioner will guide you through the test process.

Once you have completed the test, prepare to take a photo and upload your results.

STEP 5



Reporting your results

Go to **antigen.collinsonassistance.com** to upload your results. Follow the instructions and then either scan a copy of your results or upload a photo of the results you've already taken.

We recommend using a smartphone as they generally have high quality cameras.

You'll need to give permission to use the camera on your device.

STEP 6



Photographing your passport

Once you have uploaded your results you'll then need to take a picture of your passport when prompted to 'continue'. Make sure the passport information page with the passport number and issuing information is clearly visible. Then click on 'continue' for the next step.

STEP 7



Adding your personal details

You now need to finalise reporting your results by completing the Personal details form. It's really important to match the details to your passport information and use the correct email and contact number in case we need to contact you about your test. Once you've completed this and accepted the terms and conditions you will be able to 'submit' the form and this will complete this part of the test.

STEP 8



Getting your results

All negative results will receive a digital certificate. Your certificate will be emailed within 2 hours of submission.

Submission times may vary depending on the test you are taking, check your email or visit consumersupport.collinsonassistance.com for specific times.

Outside of those hours your results will be processed within 2 hours of the next working day and sent to your email address.



If your test result is positive, that means you're infected with COVID-19 and are at risk of infecting others. You must follow the local government guidelines on self-isolation.

If your test result is inconclusive or spoiled, please contact **consumersupport.collinsonassistance.com** straight away for further information.



Scan the QR code or visit
www.collinsongroup.com/antigenguide
for an online version of this leaflet.

Contact us



www.collinsongroup.com/covid-19-testing



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