



SKIFT RECOVERY INDEX

NOVEMBER 2021 HIGHLIGHTS

SKIFT RESEARCH TAKE



by + Skift Team
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If you have any questions about the report
please contact research@skift.com

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REPORT OVERVIEW

This report highlights the latest insights from the Skift Recovery Index. The index covers travel's performance since January 2020, up to and including November 2021.

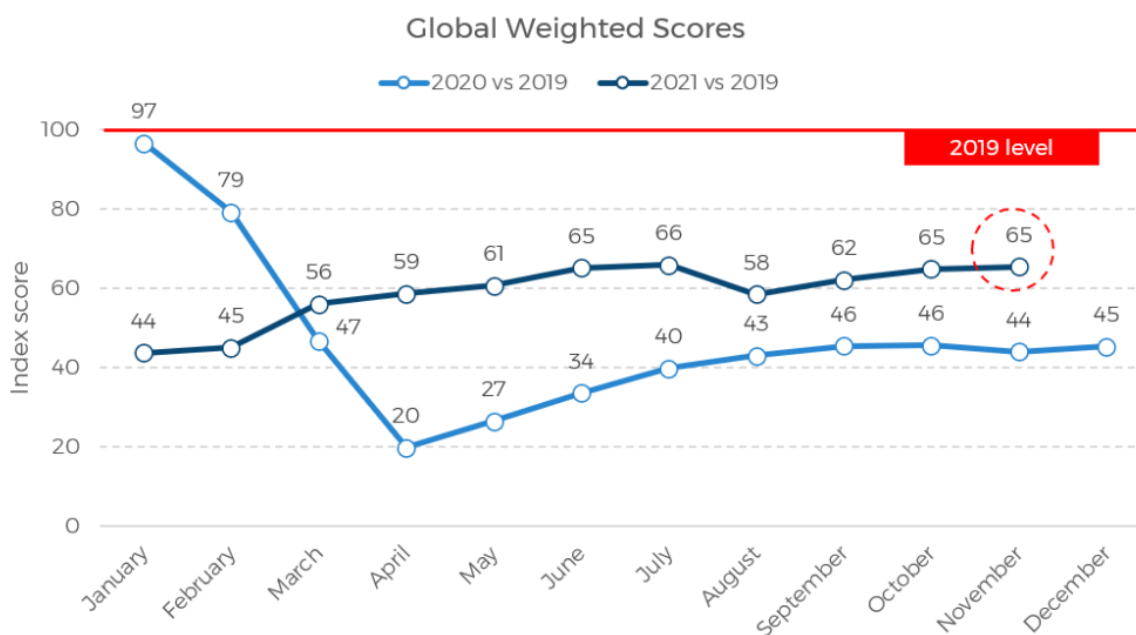
The Skift Recovery Index is a real-time measure of where the travel industry at large — and the core verticals within it — stands in recovering from the COVID-19 pandemic. It provides the travel industry with a powerful tool for strategic planning, of utmost importance in this uncertain business climate.

We work with [Amadeus](#), [Aviasales](#), [Beyond](#), [Cendyn](#), [Collinson](#), [Criteo](#), [Duetto](#), [ForwardKeys](#), [Hotelbeds](#), [Key Data Dashboard](#), [OAG](#), [Onyx CenterSource](#), [RateGain](#), [Shiji Group](#), [SimilarWeb](#), [Skyscanner](#), [Sojern](#), [Transparent](#), and [TrustYou](#) as data partners to provide you with a monthly update of travel performance in 22 countries around the world.

OMICRON REKINDLES DELTA NIGHTMARES

We don't want to overstate the impact Omicron will have on the travel industry, since much uncertainty remains, but there is no doubt that the swift action that governments around the world took reimposing travel restrictions will harm travel's recovery.

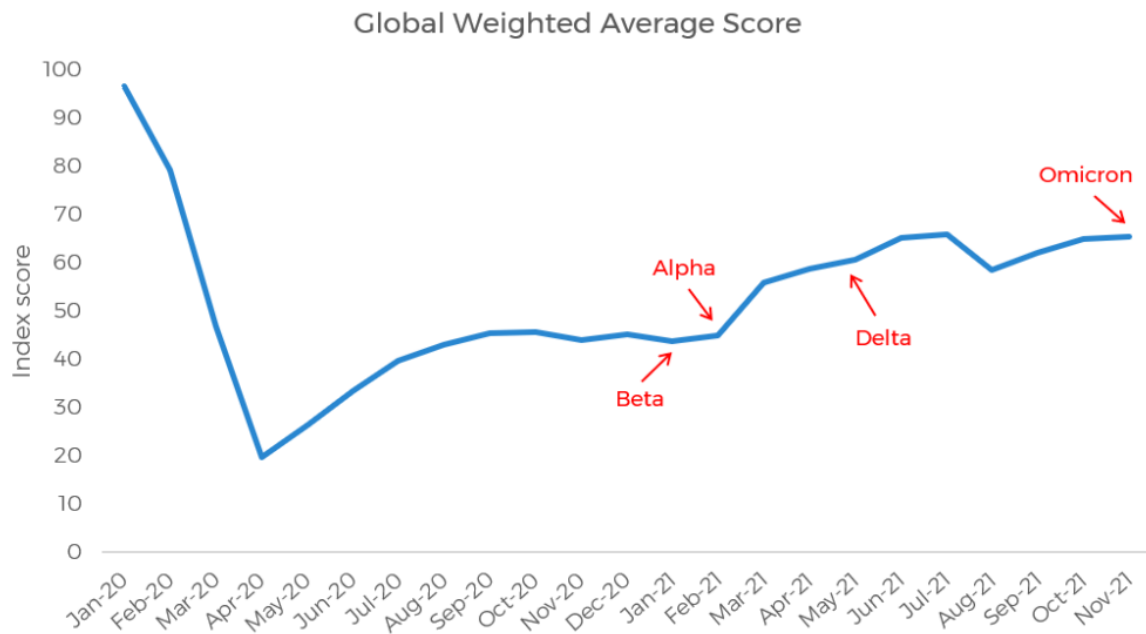
The new variant was first discovered by South African medical researchers on November 9, and subsequently designated as a [variant of concern](#) by the World Health Organization on November 26. As many countries cancelled flights from Southern Africa, it became clear pretty quickly that the virus had already spread to many countries, and it is already clear now that this approach is likely too little too late.



Source: Skift Research

While we are not seeing a strong impact of the Omicron variant on the global score for November, South Africa did already register a decline as its travel industry came to an almost complete halt in the final days of November. All indicators at time of writing suggest that December will see a significant decline in performance for South Africa, and potentially international arrival numbers in other countries too.

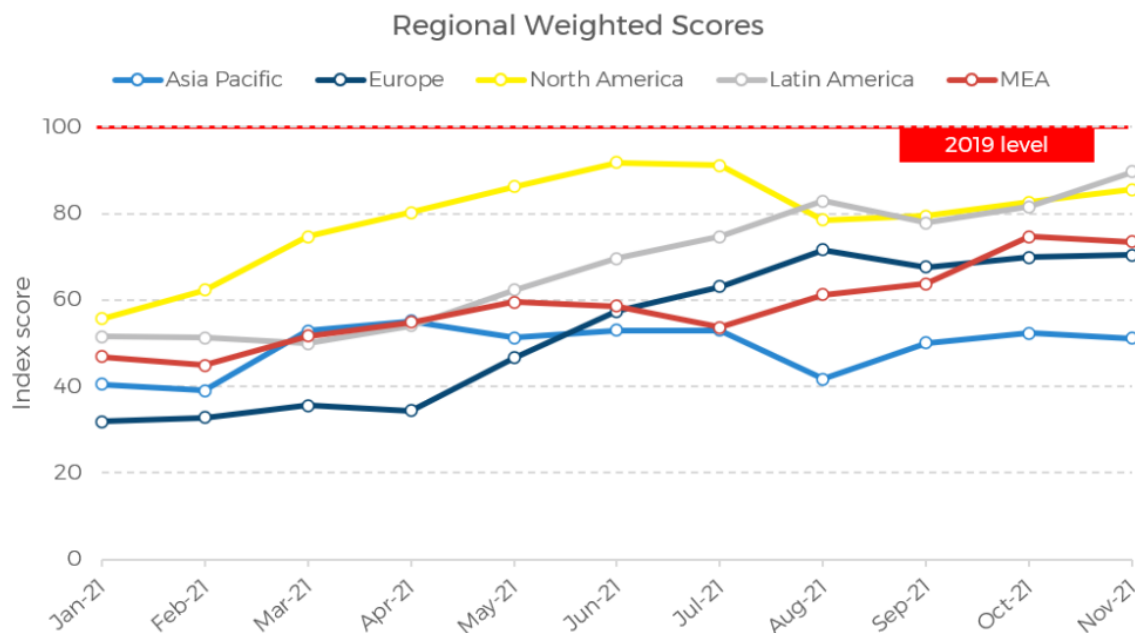
Up to now, Delta has been the only variant that we can argue as having had a visible impact on the global recovery of the travel industry, hitting almost every country's performance. While designated as a variant of concern in May 2021 after discovery in India, the impact became widespread in August 2021. We have to wait and see if Omicron will have a similar impact over the coming months.



Source: Skift Research. Arrows indicate when variants were classified as VOCs by WHO.

APAC OPTIMISM TURNS SOUR

Countries in Asia Pacific saw a lot of optimism at the beginning of November. Borders were being reopened, travel lanes installed, and testing requirements relaxed.

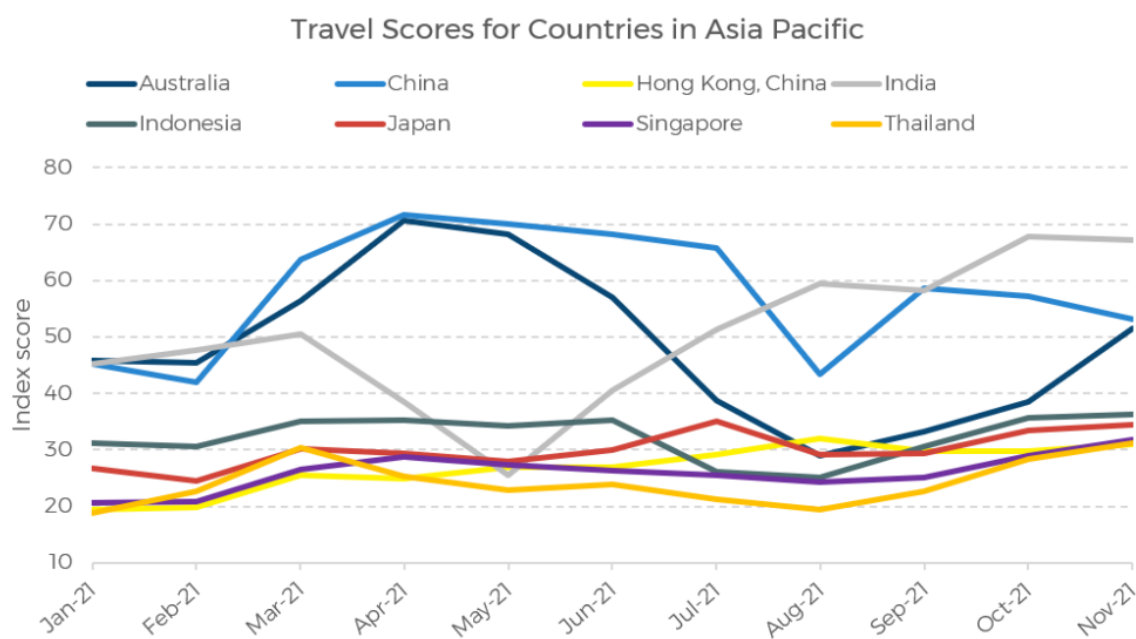


Source: Skift Research

Australia, which registered a major dip in performance over the past months amid rising cases, saw strong growth in November as the country started its phased reopening. The country's flag carrier Qantas Airways noted a [considerable increase in demand](#) since the

reopening was announced. In these uncertain times, however, any boost in performance seems to be followed by a setback, and in the case of Australia this was the announcement by the New Zealand government that the country will not reopen until at least April 2022 for foreign travelers, with Air New Zealand cancelling more than 1,000 flights after the announcement.

At the beginning of the month, Japan announced it would start to allow fully vaccinated short-term travelers and foreign laborers into the country, but at the end of the month the government closed its borders to all foreigners again, citing Omicron. Singapore, which had seen a push to open up since October, and made announcements of a land and air border reopening with neighboring Malaysia, rolled back plans for a Vaccinated Travel Lane with Qatar, Saudi Arabia, and the United Arab Emirates.

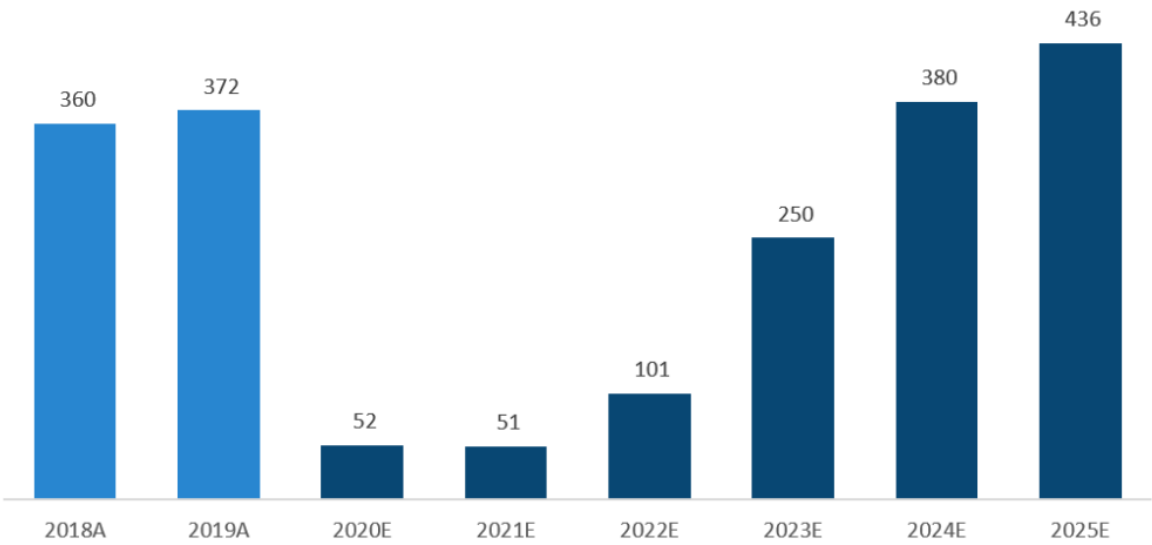


Source: Skift Research

China saw a number of new cases, including its first Omicron cases, and with the government still holding on to its Zero-Covid strategy, and its Index performance decline in November. Nevertheless, reports indicate that before the end of the year the land border between China and Hong Kong will be reopened for vaccinated travelers, with no need for quarantine, although the impact of Omicron on this decision is unclear as yet. It is understood that China is working towards a full reopening by the middle of 2022. The country and region will need this to see any form of tourism recovery, with Chinese travelers an important source market for many destinations.

According to Skift Research analysis, as published in our [Global Travel Outlook 2022](#) report, Asia Pacific was the hardest hit region in terms of international travel movement, with outbound departures declining from 372 million in 2019, to 52 million in 2020, and expected to remain almost stable at 51 million in 2021. If border reopenings come back on the agenda (with the impact of Omicron hopefully subdued), it is likely that Asia Pacific will see strong growth in outbound departures in 2022 and beyond.

Outbound Departures from Asia Pacific (Millions of Trips)



Source: UNWTO, national statistic offices, Skift Research estimates. Data as of November 2021.

MIXED BAG FOR OTHER REGIONS

Other regions in the world are also seeing mixed performances. Europe was dealing with a strong rise in cases in many countries even before the Omicron news resulted in flight cancellations and stricter testing requirements, with especially Germany seeing an impact on its travel performance as case counts shot up throughout November.

Latin American countries registered a strong November, as intra-regional and U.S. travel remained strong. Argentina reopened its borders to fully vaccinated travelers on November 1, resulting in a boost in its travel score.

In the Middle East and Africa, the United Arab Emirates has one of the highest vaccination rates worldwide and new cases remaining low, and the country continues to be a high performer. As already mentioned, South Africa is likely starting to feel the pain of Omicron, whether justified or not.

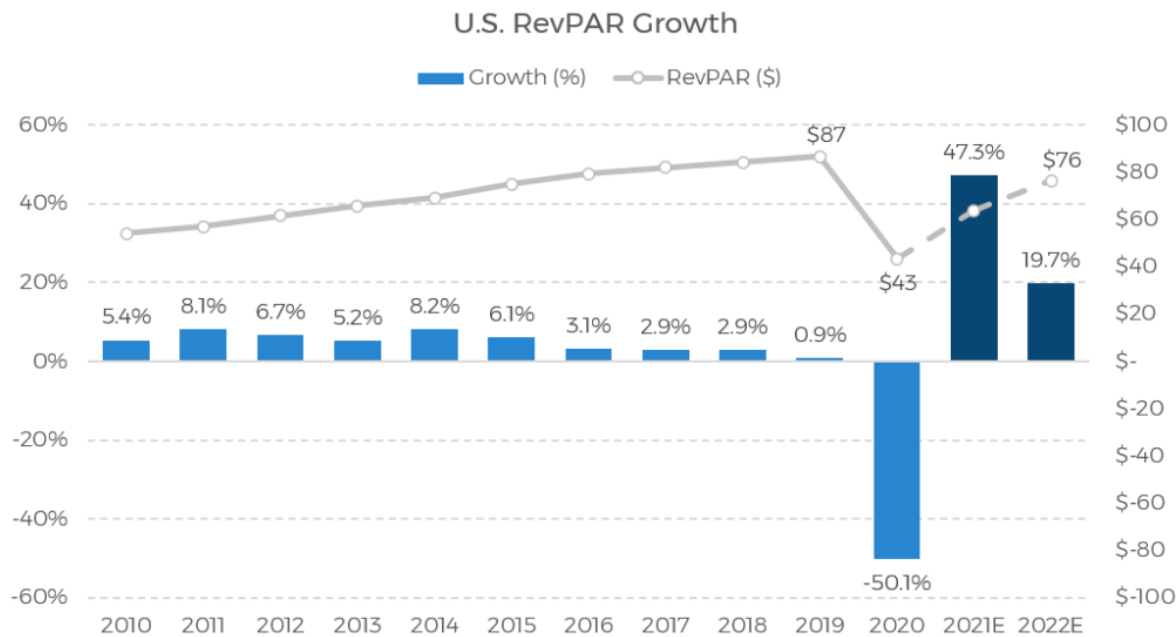
	Index score		MoM Growth	MoM Growth
	Oct	Nov	(abs)	(%)
Australia	38.5	51.6	13.1	34.0%
Argentina	59.4	68.2	8.8	14.8%
Mexico	93.2	102.6	9.4	10.1%
Singapore	28.9	31.8	2.9	10.0%
Thailand	28.4	31.1	2.7	9.5%
France	73.0	79.7	6.7	9.2%
Brazil	86.1	93.1	7.0	8.1%
Canada	68.3	72.0	3.7	5.4%
Hong Kong, China	29.7	31.0	1.3	4.4%
U.S.	83.3	86.2	2.9	3.5%
Spain	70.7	72.9	2.2	3.1%
Japan	33.5	34.5	1.0	3.0%
United Kingdom	66.9	68.2	1.3	1.9%
Indonesia	35.7	36.3	0.6	1.7%
Turkey	89.3	90.8	1.5	1.7%
Italy	65.9	66.9	1.0	1.5%
United Arab Emirates	84.2	84.7	0.5	0.6%
India	67.8	67.1	-0.7	-1.0%
Russia	77.7	75.7	-2.0	-2.6%
South Africa	60.2	56.2	-4.0	-6.6%
China	57.1	53.1	-4.0	-7.0%
Germany	61.4	55.0	-6.4	-10.4%

Source: Skift Research

U.S. TRAVEL DEMAND REMAINS STRONG

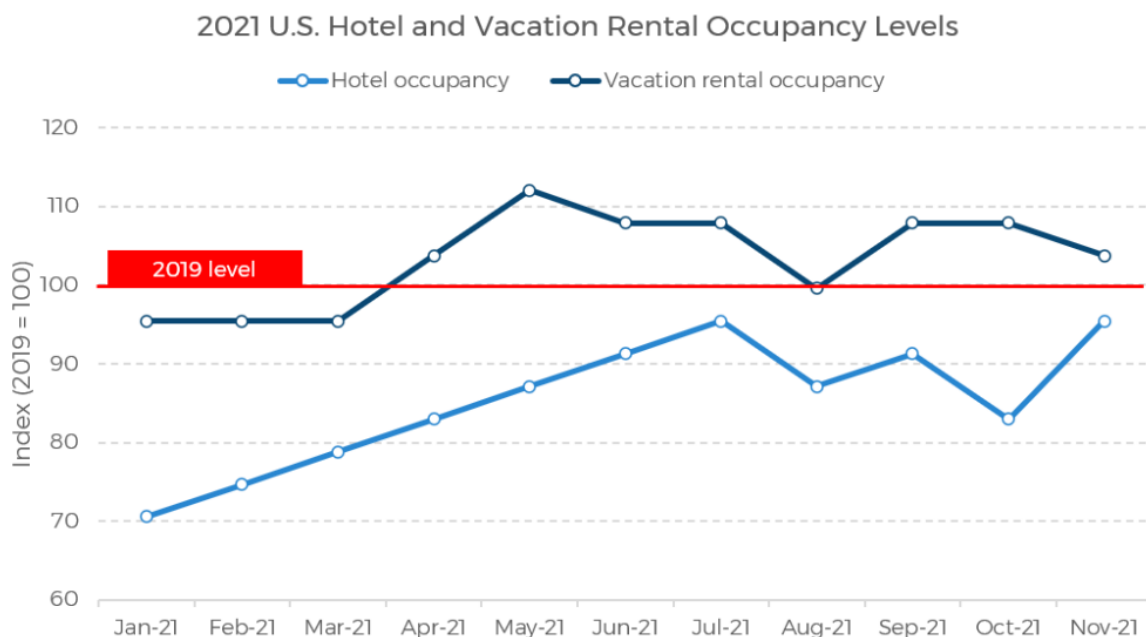
Despite cases starting to rise again in the U.S., the country's travel performance remains strong. Especially its accommodations sector is performing well, with STR and Tourism Economics upgrading their forecast for the U.S. hotel industry amidst stronger recoveries of average daily room rates (ADR) than expected.

Revenues per available room (RevPAR) for U.S. hotels are forecasted to return to \$76 in 2022, an increase of 20% compared to 2021 values, although still lower than 2019 values. According to STR and Tourism Economics, RevPAR is likely to be fully recovered to pre-pandemic levels by 2025.



Source: STR, Tourism Economics.

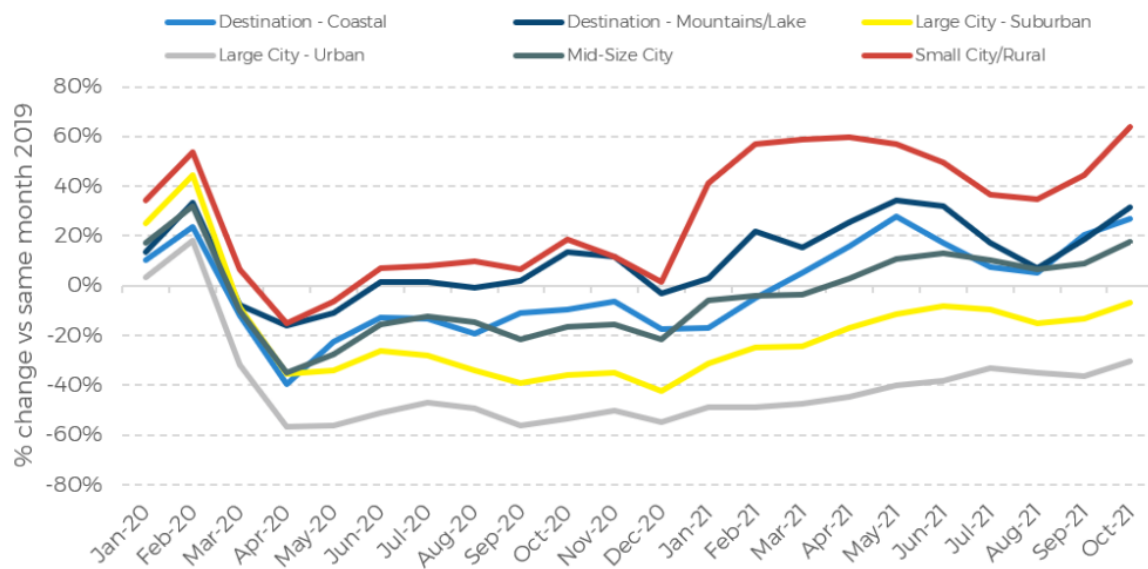
Data from [Transparent](#) and STR shows that vacation rentals still outperform hotels. Vacation rental occupancy has been above 2019 levels for much of the year, but hotels are now also close to full recovery in the U.S.



Source: Transparent, STR

There are, however, more and more indicators that vacation rentals will be a stronger competitor for hotels moving forward. Data from [AirDNA](#) shows that it is not just rentals in non-urban destinations that have benefited from the pandemic, but that urban rentals are now also starting to see an uptick in demand. Bookings for rentals in mid-sized cities are already above pre-pandemic levels, and large city rentals are also nearing 2019 levels.

U.S. Short-Term Rental Nights Booked vs 2019 by Location Type



Source: AirDNA. Data as of November 2021.

In our final 2021 report next month we will hopefully have more insight into the impact of the Omicron variant, and we will look back at a turbulent 2021 as we take stock of the past 12 months.

DATA PARTNERS

We would like to thank the following partners who are collaborating with Skift Research by providing their data which shapes the Skift Recovery Index.

AMADEUS is a global travel technology leader that delivers the most trusted, critical systems across the travel industry to airlines, airports, hotels, travel agents, and car rental and railway providers. Amadeus is providing insight on travel search trends and behavior for the Skift Recovery Index.

AVIASALES was launched as a blog on bargain air tickets in 2007 and grew out to become the world's biggest independent travel search. Aviasales serves 20 million monthly active users from Eastern Europe & Central Asia, and provides flight and hotel booking data for Russian travelers for the index.

BEYOND is a leading revenue management platform for short-term rental owners and managers to get, grow, and keep revenue. The easy-to-use platform includes a dynamic, demand-driven pricing tool with extensive market data that pairs with OTA distribution and a best-in-class booking engine. Beyond has supported over 340,000 properties in more than 7,500 cities worldwide and have enabled billions of dollars in booking revenue. The company provides data on Revenue per Available Night (RevPAN) for the index.

CENDYN's software solutions drive sales, marketing, and revenue performance for tens of thousands of hotels across the globe with a focus on integrated hotel CRM, hotel sales, and

revenue strategy technology platforms. The company provides data on hotel email campaigns for the index.

COLLINSON is a global travel services business, creating traveler experiences, loyalty strategy and programs, travel insurance, and travel and medical assistance. Priority Pass is operated by Collinson and provides frequent travelers access to over 1,300 lounges, with Collinson providing aggregated customer lounge visit data for the index.

CRITEO is a global technology company powering the world's marketers with trusted and impactful advertising. The company provides indexed data from various OTA, airline, and car rental partners. Criteo provides data for airline and car rental web traffic and sales.

DUETTO delivers a suite of cloud applications to simplify hospitality revenue decisions and allow hoteliers to work smarter, increasing organizational efficiency, revenue, and profitability. More than 4,000 hotel and casino resort properties in more than 60 countries have partnered to use Duetto's applications. Duetto provides hotel bookings and cancellations data.

FORWARDKEYS analyzes more than 17 million flight booking transactions each day, drawing data from all the major global air reservation systems, and selected airlines and tour operators. ForwardKeys is providing flight booking and passenger volumes data.

HOTELBEDS provides over 180,000 hotels across the globe with access to high-value, complementary distribution channels that do not compete with the hotelier's direct distribution strategy. The company provides data on hotel bookings and source market performance.

KEY DATA DASHBOARD is a provider of real-time, direct-source vacation rental data for the short-term rental sector, aggregating data sourced directly from more than 30+ reservation systems of 700+ professional property managers around the world. Key Data provides bookings, RevPAR and cancellations data for the Skift Recovery Index.

OAG collects and analyzes data about every journey, every booking, every take-off and landing, departure, and delay, totalling over 110,000 flights, 100,000 schedule changes daily and over 4 million flight status updates. OAG provides flight capacity data for the Skift Recovery Index.

ONYX CENTERSOURCE is a leading global provider of business-to-business payments and business intelligence solutions to the hospitality industry. With a legacy dating to 1992, the company facilitates in excess of \$2.1 billion in payments annually, and partners with more than 150,000 hotel properties. The company provides hotel stay, cancellations, and commission data.

RATEGAIN helps travel and hospitality companies with cognitive revenue management, smart e-distribution, and brand engagement. RateGain supports over 250,000 hotel properties globally by providing 240 billion rate and availability updates, and powering over 30 million bookings. For the Index, RateGain provides hotel bookings and cancellation data.

SHIJI GROUP provides software solutions and services for the hospitality, food service, retail, and entertainment industries, serving over 74,000 hotels, 200,000 restaurants and 600,000

retail outlets across the world. Shiji Group provides China hotel bookings and room night data for the Skift Recovery Index.

SIMILARWEB gathers digital data from multiple sources, including first-party direct measurement, public data sources, anonymous behavioral data, and external partners. For the Index, SimilarWeb provides unique visitor data to the top 10 travel websites per country.

SKYSCANNER has 100 million peak monthly active users, over 100 million app downloads, and more than 1,200 partners across flights, hotels, car rental, and more. Skyscanner's [Travel Insight](#) product helps companies guide their COVID-19 recovery plans, and the company contributes flight search data from Travel Insight for the Skift Recovery Index.

SOJERN provides digital marketing solutions for the travel industry, helping to drive direct demand for more than 10,000 hotels, attractions, tourism boards, and travel marketers. Sojern contributes flight and hotel search data for the Skift Recovery Index.

TRANSPARENT provides business intelligence serving the vacation rental industry, including insights around supply growth, demand patterns, rate changes, and property manager activities. Transparent contributes occupancy and bookings data for the Skift Recovery Index. The company draws on data from the 34 million vacation rental listings they track worldwide, in every geography.

TRUSTYOU provides a guest feedback platform that makes listening to customers easy, powerful, and actionable. In response to the current crisis, TrustYou has put together a [Travel Health Index](#), using hotel reviews managed through its platform as a proxy for hotel occupancy. TrustYou's Travel Health Index is integrated in the Skift Recovery Index.

DATA TABLES

Total Skift Recovery Index (SRI) Score by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	29.2	33.3	37.1	40.9	47.7	50.8	59.4	68.2
Australia	70.7	68.2	57.0	38.8	29.0	33.3	38.5	51.6
Brazil	45.6	57.3	68.1	78.5	88.6	82.0	86.1	93.1
Canada	33.4	37.1	49.6	65.6	69.9	66.4	68.3	72.0
China	71.7	69.9	68.1	65.7	43.3	58.7	57.1	53.1
France	29.6	47.2	57.4	66.8	73.2	68.8	73.0	79.7
Germany	25.5	37.9	51.8	56.8	64.7	60.8	61.4	55.0
Hong Kong, China	24.9	27.0	26.9	29.1	32.1	29.8	29.7	31.0
India	38.5	25.5	40.6	51.3	59.4	58.3	67.8	67.1
Indonesia	35.2	34.3	35.2	26.1	25.0	30.6	35.7	36.3
Italy	24.7	40.2	54.3	64.8	71.1	62.4	65.9	66.9
Japan	29.4	28.0	30.0	35.0	29.1	29.4	33.5	34.5
Mexico	91.0	97.0	101.3	97.8	104.1	94.7	93.2	102.6
Russia	72.2	74.0	77.5	73.6	86.4	84.2	77.7	75.7
Singapore	28.8	27.3	26.4	25.4	24.2	25.0	28.9	31.8
South Africa	56.0	51.0	49.6	40.9	51.4	51.1	60.2	56.2
Spain	32.7	47.5	58.0	62.4	74.3	66.4	70.7	72.9
Thailand	25.3	22.8	23.9	21.2	19.5	22.7	28.4	31.1
Turkey	40.3	45.7	69.1	73.2	79.8	83.5	89.3	90.8
U.S.	82.6	88.8	94.0	92.4	79.0	80.1	83.3	86.2
United Arab Emirates	54.0	65.1	64.4	62.0	67.7	72.0	84.2	84.7
United Kingdom	38.0	48.0	50.5	56.2	64.8	64.0	66.9	68.2

Destination Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	25%	27%	30%	37%	40%	44%	54%	64%
Australia	76%	74%	63%	41%	30%	34%	38%	51%
Brazil	47%	59%	69%	81%	89%	84%	87%	93%
Canada	36%	39%	49%	67%	74%	71%	71%	74%
China	83%	78%	77%	74%	45%	66%	63%	59%
France	28%	45%	52%	69%	76%	71%	76%	84%
Germany	23%	32%	45%	55%	65%	59%	61%	56%
Hong Kong, China	26%	29%	28%	31%	34%	32%	32%	34%
India	37%	25%	41%	54%	57%	58%	67%	67%
Indonesia	35%	34%	35%	26%	24%	30%	34%	34%
Italy	23%	37%	51%	67%	73%	64%	66%	68%
Japan	29%	28%	29%	36%	29%	29%	33%	34%
Mexico	95%	102%	107%	103%	113%	101%	98%	109%
Russia	68%	70%	73%	68%	81%	81%	76%	75%
Singapore	27%	25%	26%	25%	24%	26%	28%	30%
South Africa	58%	54%	52%	43%	54%	52%	62%	57%
Spain	31%	46%	57%	64%	75%	67%	70%	73%
Thailand	24%	23%	23%	20%	19%	21%	26%	29%
Turkey	35%	42%	62%	69%	69%	78%	87%	87%
U.S.	84%	89%	93%	91%	79%	81%	83%	85%
United Arab Emirates	58%	72%	68%	65%	72%	77%	88%	87%
United Kingdom	41%	52%	56%	61%	69%	68%	69%	70%

Destination Performance indicators contribute 75% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance

Origin Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	40%	52%	59%	51%	70%	71%	76%	82%
Australia	57%	53%	44%	35%	30%	32%	42%	55%
Brazil	42%	52%	64%	71%	88%	77%	82%	94%
Canada	28%	33%	52%	62%	60%	54%	60%	65%
China	39%	45%	45%	45%	37%	39%	39%	37%
France	38%	57%	76%	65%	68%	64%	66%	69%
Germany	34%	55%	74%	63%	65%	67%	62%	54%
Hong Kong, China	22%	20%	22%	24%	27%	23%	24%	22%
India	42%	28%	41%	44%	69%	62%	73%	74%
Indonesia	36%	34%	35%	26%	28%	34%	40%	43%
Italy	34%	53%	66%	61%	66%	58%	67%	64%
Japan	30%	27%	32%	33%	31%	31%	37%	37%
Mexico	83%	85%	88%	86%	80%	80%	83%	85%
Russia	85%	86%	91%	91%	104%	95%	83%	79%
Singapore	35%	35%	27%	25%	23%	22%	30%	36%
South Africa	51%	41%	41%	35%	43%	48%	55%	54%
Spain	40%	54%	65%	62%	75%	68%	74%	75%
Thailand	29%	23%	26%	24%	22%	26%	36%	37%
Turkey	57%	58%	89%	87%	113%	101%	98%	103%
U.S.	82%	93%	101%	101%	82%	82%	89%	92%
United Arab Emirates	45%	48%	54%	55%	56%	62%	76%	78%
United Kingdom	30%	38%	36%	43%	53%	54%	60%	63%

Origin Performance indicators contribute 25% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance

Macroeconomics Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	139%	141%	144%	136%	155%	168%	168%	168%
Australia	104%	115%	115%	117%	117%	115%	115%	115%
Brazil	80%	88%	91%	88%	88%	85%	85%	85%
Canada	85%	85%	88%	93%	99%	99%	99%	99%
China	85%	107%	107%	107%	107%	107%	107%	107%
France	104%	115%	115%	109%	112%	109%	109%	109%
Germany	101%	109%	112%	107%	109%	107%	107%	107%
Hong Kong, China	69%	72%	72%	72%	77%	77%	77%	77%
India	117%	91%	93%	99%	101%	104%	104%	104%
Indonesia	88%	85%	88%	80%	83%	83%	83%	83%
Italy	99%	123%	112%	109%	112%	109%	109%	109%
Japan	107%	101%	109%	107%	109%	112%	112%	112%
Mexico	88%	109%	109%	104%	107%	107%	107%	107%
Russia	104%	112%	112%	117%	117%	117%	117%	117%
Singapore	83%	88%	83%	77%	80%	80%	80%	80%
South Africa	88%	96%	93%	85%	88%	85%	85%	85%
Spain	88%	104%	104%	101%	104%	101%	101%	101%
Thailand	72%	72%	72%	72%	72%	75%	75%	75%
Turkey	88%	99%	117%	117%	120%	120%	120%	120%
U.S.	107%	109%	112%	112%	115%	115%	115%	115%
United Arab Emirates	96%	101%	101%	107%	112%	112%	112%	112%
United Kingdom	99%	104%	101%	99%	101%	101%	101%	101%

Macroeconomics are a subsection of Origin Performance, and contribute 3.75% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance

Traveler Activity Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	23%	36%	44%	36%	55%	54%	60%	66%
Australia	48%	42%	32%	20%	15%	17%	29%	44%
Brazil	35%	45%	60%	68%	88%	75%	81%	96%
Canada	19%	24%	46%	57%	53%	46%	54%	59%
China	31%	34%	34%	34%	24%	27%	27%	24%
France	26%	47%	69%	57%	61%	56%	59%	62%
Germany	22%	46%	67%	56%	57%	59%	54%	44%
Hong Kong, China	13%	11%	14%	15%	18%	14%	14%	13%
India	29%	16%	32%	35%	64%	56%	67%	70%
Indonesia	27%	25%	25%	17%	19%	25%	32%	36%
Italy	23%	41%	58%	52%	58%	49%	59%	56%
Japan	16%	14%	18%	20%	17%	16%	24%	24%
Mexico	82%	80%	84%	82%	76%	75%	79%	81%
Russia	81%	82%	88%	86%	102%	91%	78%	72%
Singapore	27%	25%	17%	16%	14%	12%	22%	29%
South Africa	44%	32%	32%	26%	35%	41%	49%	48%
Spain	31%	46%	58%	55%	70%	62%	69%	70%
Thailand	21%	15%	18%	15%	14%	18%	29%	31%
Turkey	51%	50%	84%	81%	112%	98%	94%	100%
U.S.	78%	90%	99%	98%	77%	76%	85%	88%
United Arab Emirates	36%	39%	46%	47%	46%	53%	70%	72%
United Kingdom	17%	26%	24%	33%	44%	46%	54%	56%

Traveler Activity are a subsection of Origin Performance, and contribute 21.25% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance

Lodging Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	20%	21%	24%	35%	37%	39%	52%	65%
Australia	89%	87%	72%	45%	31%	38%	44%	61%
Brazil	50%	67%	77%	90%	101%	82%	88%	90%
Canada	44%	48%	57%	83%	92%	85%	84%	87%
China	104%	96%	99%	91%	57%	85%	81%	74%
France	30%	53%	59%	82%	91%	83%	89%	101%
Germany	22%	33%	50%	62%	76%	67%	69%	60%
Hong Kong, China	36%	42%	40%	45%	48%	45%	45%	48%
India	37%	23%	51%	71%	73%	70%	82%	78%
Indonesia	42%	42%	43%	30%	27%	36%	43%	44%
Italy	22%	40%	56%	77%	85%	68%	71%	73%
Japan	31%	32%	34%	42%	32%	33%	37%	38%
Mexico	120%	128%	132%	124%	144%	119%	112%	129%
Russia	68%	67%	70%	61%	81%	81%	74%	71%
Singapore	35%	32%	34%	33%	31%	33%	37%	37%
South Africa	71%	64%	59%	48%	64%	58%	72%	61%
Spain	33%	50%	62%	70%	84%	69%	73%	76%
Thailand	28%	29%	30%	25%	22%	26%	32%	34%
Turkey	32%	38%	60%	66%	66%	81%	90%	89%
U.S.	100%	107%	108%	105%	87%	88%	89%	91%
United Arab Emirates	76%	96%	89%	84%	93%	95%	106%	103%
United Kingdom	55%	70%	74%	78%	87%	83%	82%	82%

Lodging is a subsection of Destination Performance, and contributes 41.25% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance

Flight Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	32%	30%	32%	37%	41%	47%	55%	61%
Australia	64%	61%	53%	37%	28%	30%	31%	40%
Brazil	43%	48%	59%	69%	74%	88%	90%	99%
Canada	21%	23%	33%	44%	50%	52%	55%	59%
China	59%	59%	52%	55%	32%	44%	44%	41%
France	24%	31%	41%	50%	55%	55%	59%	62%
Germany	20%	24%	32%	41%	46%	47%	52%	51%
Hong Kong, China	11%	11%	11%	12%	14%	15%	14%	15%
India	37%	26%	27%	32%	39%	45%	52%	56%
Indonesia	26%	23%	25%	19%	19%	21%	23%	20%
Italy	22%	30%	43%	52%	57%	58%	60%	61%
Japan	25%	21%	22%	27%	24%	23%	27%	28%
Mexico	67%	71%	78%	79%	75%	79%	83%	86%
Russia	70%	74%	78%	77%	82%	83%	82%	83%
Singapore	13%	14%	14%	14%	15%	15%	17%	21%
South Africa	40%	40%	41%	33%	38%	43%	50%	53%
Spain	29%	39%	48%	55%	62%	63%	68%	68%
Thailand	17%	12%	12%	12%	12%	14%	17%	22%
Turkey	38%	44%	64%	72%	73%	74%	84%	85%
U.S.	59%	64%	72%	74%	70%	72%	76%	80%
United Arab Emirates	34%	39%	40%	38%	45%	55%	67%	70%
United Kingdom	18%	22%	27%	34%	42%	47%	54%	57%

Flight is a subsection of Destination Performance, and contributes 30% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance

Car Rental Scores by Country

Country/Month	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sept-21	Oct-21	Nov-21
Argentina	40%	64%	72%	69%	75%	72%	61%	72%
Australia	37%	37%	37%	35%	29%	32%	27%	29%
Brazil	40%	64%	72%	69%	75%	72%	61%	72%
Canada	53%	67%	72%	69%	67%	61%	53%	53%
China	37%	37%	37%	35%	29%	32%	27%	29%
France	40%	64%	72%	69%	75%	72%	61%	72%
Germany	59%	85%	85%	93%	93%	69%	53%	48%
Hong Kong, China	37%	37%	37%	35%	29%	32%	27%	29%
India	37%	37%	37%	35%	29%	32%	27%	29%
Indonesia	37%	37%	37%	35%	29%	32%	27%	29%
Italy	40%	64%	72%	69%	75%	72%	61%	72%
Japan	37%	37%	37%	35%	29%	32%	27%	29%
Mexico	40%	64%	72%	69%	75%	72%	61%	72%
Russia	53%	67%	72%	69%	67%	61%	53%	53%
Singapore	37%	37%	37%	35%	29%	32%	27%	29%
South Africa	53%	67%	72%	69%	67%	61%	53%	53%
Spain	40%	64%	72%	69%	75%	72%	61%	72%
Thailand	37%	37%	37%	35%	29%	32%	27%	29%
Turkey	40%	64%	72%	69%	75%	72%	61%	72%
U.S.	104%	83%	88%	75%	67%	72%	67%	67%
United Arab Emirates	53%	67%	72%	69%	67%	61%	53%	53%
United Kingdom	59%	85%	85%	93%	93%	69%	53%	48%

Car Rental is a subsection of Destination Performance, and contributes 3.75% to the total score. The scores in this table have been adjusted to 100% to give a better insight into performance